



## **“Tech Wellness Check” Team**

Berkeley Schools Volunteers will be providing “tech wellness checks” to families that received a loaner Chromebook this spring from BUSD. This is a major undertaking and is a critical piece of BUSD's strategy to minimize the deepening of the digital divide in our district.

**Goals:** Tech wellness checks aim to:

- ensure that every family has a **working Chromebook and internet**
  - Note: BSV can dispatch higher-tech volunteers to families with technical challenges in this arena
- assist all families in accessing students’ weekly assignments on **Google Classroom** and “live” instruction/office hours on **Zoom/Google Meet**
- support all families in accessing online **e-books** and audio books through BUSD and the City of Berkeley collections

**Supports:** Volunteers would be provided with **training** (available as a self-directed training or as a group training over Zoom) and a detailed **script** filled with links and resources. Volunteers would be also provided with a **reference guide** for non-tech related needs that may come up in conversation, such as resources for food, utilities, health, and housing.

**Scope:** Tech wellness check phone calls are made from **home**, at times that work for the volunteer and the family. BSV assigns volunteers a roster of families based on the **hours per week** the volunteer has to give. This project will go **until June 12, 2020** (though volunteers may withdraw if needed before then).

**Skills Required:** In addition to familiarity with **technology and online learning resources** (which can be gained through training and links), this project asks volunteers to exercise **emotional intelligence, patience, and resourcefulness**.

### ***SEEKING VOLUNTEERS!***

**\*\*\* If you’d like to join the Tech Wellness Check team, join Berkeley Schools Volunteers using this [link](#).** In the skills section, check the box for “Tech Support for Remote Learning/ Tech Wellness Checks.” You will then be contacted by project leaders Cathy Campbell and Daniel Johnston about next steps.

**Questions?** Contact Cathy Campbell: [Cathryn@lmi.net](mailto:Cathryn@lmi.net) and Daniel Johnston: [Danieljohnston@berkeley.net](mailto:Danieljohnston@berkeley.net)